

**From:** Richard C. Haight  
**To:** Microsoft ATR  
**Date:** 11/20/01 2:44pm  
**Subject:** Break it up!

Microsoft will never reform. It constantly crushes competition both for applications & operating systems. Microsoft programmers can (and do) tip the playing field strongly in their favor. Their new "Passport" service will give them more information about PC-using public than the Government has. Through clever PR their own deplorable internet security loopholes have been blamed on the Web as a whole.

I spent my 40-year working career in software development, mostly at Bell Labs. I have watched Microsoft closely since the early '80s. Every day the average PC/Mac owner pays more and receives less in return because of Microsoft. They are the "Big Government" of software. Nothing approaching their monopolistic grip has been tolerated in the U.S. within the last 100 years.

Check out Robert X. Cringely's articles in Microsoft. See <http://www.pbs.org/cringely/pulpit/pulpit20011101.html> as an example.

Richard Haight